



National Association of Victim Service Professionals in Corrections

P. O. Box 3163, Lacey, WA 98509-3145

www.navspic.org

FALL 2008

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MESSAGE FROM THE CHAIRPERSON

Dear Colleagues,

This has been an exciting year for NAVSPIC. With the election of the first formal Board, we embarked on a journey to more solidly lay the foundation for our association. As with any large project, there are times I wish we were further along than we are with activating various committees and continuing to develop the most effective networking system that will help all of us. But, just looking at our fabulous website, our strategic plan, NAVSPIC newsletter and the great work that our conference planning committee has done in preparation for our conference in Nashville, along with the fact that we've collaborated on two grant applications during this first year that would potentially strengthen us even more, I am extremely proud of all that we have done together in such a short timeframe!

As we know, each of us are very busy doing our own work daily within correctional agencies but take the time to volunteer to help make NAVSPIC the best possible organization, because we believe in it! We have all benefited from connecting and learning from each other over the years and want that to continue. We want to be there for new advocates joining our field who would like support, information or mentoring along the way.

I would like to personally thank everyone for helping to build the foundation of our association. This truly is our opportunity to work together to develop NAVSPIC even further. If you would like to get involved, please let one of the Board Members know. Your ideas, suggestions and of course HELP are always welcome!

I look forward to seeing everyone in Nashville!!

Take Care!

Karin Ho

Why A Policy Repository? We're All In This Together!

By Peter Michaud

New Hampshire Department of Corrections

As the NAVSPIC Board outlined the Association's vision and conducted an inaugural strategic plan, one priority strategy is, "Developing

a policy repository on the NAVSPIC website so members can more effectively benchmark what states are doing in relation to issues they may be currently pursuing."

We now want to infuse the NAVSPIC Policy Repository with current corrections policy & practices addressing the following areas:

Advisory Councils	IMPACT of Crime Program	Harrassment/Intimidation
Impact Statements	Interstate Compact - ICAOS	Interstate Compact - Facilities
Legislation	Mission Statements	Notification - Community
Notification - Victims	Offender Accountability Programs	Outreach & Awareness
Parole	Probation	PREA (Prison Rape Elimination)
Program Evaluation	Reentry	Restitution & Compensation
Safety - Protection	Victim-Offender Dialogue	Victim Services Liaisons/Coordinators
Visitation	Volunteers/Community Participation	Workplace Violence
Executions	General Victim Service Policies	

Several states already submitted current policies during our first "call to the field!" The Policy Repository now includes submissions from **Louisiana, Maine, Montana, New Hampshire, Ohio, Virginia, Washington, and Wisconsin.**

We have added some national "best practice" benchmark publications as well.

This is just the beginning!

As you read this Newsletter, please consider it NAVSPIC's **Second "Call to the Field!"** We want to effectively share your agency's policies about Victim Services and related topics. The NAVSPIC Policy Repository is one location where anyone can go to view various jurisdictions' corrections-based policies and practices. Please take a moment to view the current repository at www.navspic.org. Then, please **share your own current policies**, for any of the topics listed. If you have a victim-related policy that does not fit an existing

category, please submit it anyway! Please send them, by email to Peter.Michaud@navspic.org or to info@navspic.org.

We appreciate everyone's participation and look forward to building a great resource that we all can use together!

NAVSPIC Newsletter

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OVC VICTIM IMPACT CURRICULUM UPDATE

In early 2009, OVC anticipates the release of a new curriculum, *Victim Impact: Listen and Learn*. This on-line, downloadable curriculum provides a standardized model for corrections-based victim service providers and emphasizes a victim-centered approach to the development, implementation and evaluation of new and existing victim impact classes throughout the nation. The curriculum will be available through OVC's website and will incorporate the popular OVC-funded DVD entitled *Victim Impact: Listen and Learn*. A new version of this DVD is available with scene selects and can be ordered through OVC's Resource Center. Please call 800-851-3420 and reference NCJ No. 223072 when ordering the new DVD.



NAVSPIC Conference News!

By Kathy Buckley

Pennsylvania Department of Corrections

The 2nd Annual National Association of Victim Service Professionals in Corrections Conference will be held in Tennessee just minutes from downtown Nashville! The networking by the victim advocates at this conference is a valuable resource as we each learn from one another how to provide other opportunities for justice for crime victims in a correctional setting and also how to continue to enhance effective, sensitive and empowering services to crime victims. The annual conference affords an arena that allows for a constructive and supportive dialogue to occur amongst colleagues!

The topics at this year's conference include:

- A panel of Correction Administrators discussing how to keep victims' voices present in Corrections and system decision-making
- Workplace Violence in Corrections
- Victims' spiritual needs and the role the victim advo-

cate can play in fulfilling those needs

- Prison sexual assault and the prison culture and what the societal views are regarding prison sexual assault
- A panel discussion of survivors who have participated in victim/offender dialogue
- Victim Impact and Evidence Based Practices. Learn what the research has revealed in Iowa's Victim Impact curriculum.
- Resiliency for victim service providers
- Utilizing the video "Victims Speak Out: Help, Hope and Healing" as a training tool for victim advocates, and allied professionals.
- Meeting the new victim-related ACA Standards
- Restorative justice committees, made up of inmates, that operate in Arizona

Tennessee's First Lady, Andrea Conte, will be this year's Guest Speaker at the conference. Additionally,

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Conference News; *continued from page 3*

NAVSPIC is thrilled to have a variety of speakers who are passionate about victim rights and services to victims. These include:

- John Gillis, the Director of the Office for Victims of Crime in the US Dept of Justice will be the keynote speaker and Kim Kelberg, Victim Justice Program Specialist also with OVC.
- Jennie Jobe, PhD, Assistant Warden of Program and Rehabilitation, Morgan County Correctional Complex in Tennessee
- Janice Harris Lord, survivor and member of the Texas Board of Criminal Justice
- Anne Seymour and Trudi Gregorie from Justice Solutions
- Mary Roche, Victim and RJ Coordinator for Iowa DOC Victim Services, Linda Sorenson Victim Advocate for 6th Judicial District and Luanna Nelson Brown from the Iowa Coalition Against Sexual Assault.
- Dan Levey, the Administrator for the Arizona Office of Victim Services.
- Jon Wilson from Just Alternatives

NAVSPIC is honored to have Commissioner George Little from Tennessee and District Director Gary Hinzman from Iowa participate in this year's conference and to share their wealth of experience and support of victims in a panel discussion.

A banquet, sponsored by APPRISS, will be held Thursday evening, Oct 16, 2008. Colleen Jo Winston from Wisconsin will talk briefly about her collaboration with APPRISS in providing services to victims. Dave Shearon will be the guest speaker at the banquet, discussing "how to find your personal strengths and then re-craft your work around them to increase engagement, well-being, and relationships."

The conference will conclude with the NAVSPIC business meeting. The conference attendees will be able to discuss with the Board issues such as "where we go from here", next year's conference and ideas and suggestions on how to improve the organization.

We hope to see you in Nashville!

Victim Services in Corrections Around the Country

ARIZONA

Submitted by Dan Levey

The Arizona Dept of Corrections has just completed its fifth year of the Restorative Justice Program. AZ DOC uses the Restorative Justice Program to help the inmates understand how their crimes actually affected the victims and the community, and also gives them a chance to contribute something back to the victims and community. All RJ activities take place during the inmates' recreation or leisure time. RJ in Arizona is basically broken down into three components, fundraising, work projects, and Impact

of Crime on Victims Classes and participation in any component is voluntary.

In Fiscal Year 08, Arizona inmates contributed \$501,837.12 to victims groups throughout the state. Fundraisers usually consist of food sales where the cost of the product is doubled and the resulting funds are then donated to an approved victim group. Other fundraisers have been for inmates to purchase their own bedding, towels, water bottles, sunglasses, stocking caps, and items from Sam's Club and Costco. Security is always a consideration and all items, including food, must be within AZ DOC guidelines. In order for a group to be considered for donations, the groups must provide

direct services to victims of crime. RJ does not support requests for donations from groups that don't have direct services to victims as their primary purpose.

Another component of RJ is the work projects that the inmates participate in. Since the program started, work projects have included refurbishing bicycles for Domestic Violence and Child Abuse Centers, clean up and landscaping projects for Advocacy Centers and Shelters, and helping Victim Organizations to move from one location to another. Inmates at the Phoenix Complex recently moved the Arizona State Headquarters for MADD into their new building. Inmates at Winslow and Safford have designed, hand

carved, and installed victim memorials for their respective communities. The inmates at Safford hand carved a beautiful headstone for a teenage DUI victim when the family couldn't afford one. Inmates at Yuma conducted special fundraising activities to purchase the materials and then build a playground/swing set for Yuma Family and Child Services. The female inmates at Perryville also built a playground/swing set for Harmony House, a DV shelter in Peoria. The inmates at Perryville also have the "Crochet Crew" who crochets blankets, baby layettes and lap blankets for the local Child Crisis Nursery and for several DV and Child Abuse Centers.

The last component of RJ is our Impact of Crime on Victims Classes. ICVC is a ten week class where the inmates learn how crimes affect victims. The class covers how victims are affected by crimes such as Substance Abuse, Robbery/Property, DUI, Child Abuse, Elder Abuse, Assault, DV, Sexual Assault and Homicide. The class typically has a classroom session on Tuesday evening and then on Thursday evening, a survivor of that crime comes into the prison to tell the inmates their story and how the crime has affected them and their families. Inmates who take the ICVC class receive no credit for release/parole consideration, no certificates, and no reward of any kind. Each of our ten state prisons conducts the ICVC class and each prison has a waiting list of inmates who want to attend.



Playground set built by inmates for the Yuma Child and Child Services.

Each year, the AZ DOC conducts one coordinated fundraising project in support of Victim Rights Week. In April of 2008, the inmates of Arizona contributed over \$72,000 dollars to the state Victim Compensation Fund. In previous years, money was given to Arizona MADD and SADD Chapters, Arizona Chapters of Parents of Murdered Children and Homicide Survivors, Arizona Coalition for Victim Services, the Arizona Coalition Against DV, AZ Sexual Assault Network and the AZ Family Advocacy Network. Overall in the last five years, Arizona inmates have contributed over one million and four hundred thousand dollars in cash and work projects to victims groups in the state of Arizona. If you would like more information about the Restorative Justice Program, you can contact either Marc Tetzlaff, mtetzlaf@azcorrections.gov or Dan Levey, dlevey@azcorrections.gov.

CALIFORNIA

Submitted by Jean Wall

The California Department of Corrections and Rehabilitation (CDCR) changed an outdated law which withheld notification services to victims of juvenile offenders based on the offenders' age and the type of crime committed. On July 21, 2008, Governor Arnold Schwarzenegger signed into law California Assembly Bill (AB) 2289 by Senator Sharon Runner, which will become effective January 1, 2009. The new law, written by Jill Weston, Victims' Services Specialist, Office of Victim and Survivor Rights and Services, CDCR, allows all victims of juvenile offenders to receive the same level of notification, including notice of the offender's release to parole, work furlough status, and transfer between facilities. Prior to the passage of AB 2289, CDCR could legally notice a

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victim of an offender's upcoming parole date but could not notice the victim of the actual release to parole. For more information, contact Jill Weston at jill.weston@cdcr.ca.gov.

The California Department of Corrections and Rehabilitation (CDCR) Office of Victim and Survivor Rights and Services (OVSRS) recently revised the form used by victims and victim next-of-kin to request notification services and special conditions of parole. The revised form is easier to use and helps to bridge the gaps between various functions and agencies that work together to allow for the sharing of victim contact information, if requested by the victim. The new CDCR Form 1707 (Rev. 04/08), Request for Victim Services is printed as a three-part NCR form to allow users to keep a copy and mail the original and a copy to OVSRS. The instructions for the form are printed on the back. An online version of the form is available at http://www.cdcr.ca.gov/Victim_Services/application.html. Victims, victim next-of-kin, and agencies working with victims, including the California state prison system, local District Attorney's Offices and Victim/Witness Assistance Centers, and the State Attorney General's Office handle the form on a regular basis. Over the past year, OVSRS received over 5,500 completed forms. For additional information, contact Katie James, Manager, Adult Offender Victim Services, CDCR at katie.james@cdcr.ca.gov.

IOWA

Submitted by Betty Brown and Mary Roche

The Iowa Department of Corrections expanded services to victims in corrections this past May, 2008. The Office for Victims and Restorative Justice Programs, a previous one-woman office, hired a new "coordinator" position. This position will expand services to victims of crime, as well as allow for greater development of restorative justice programming in the Iowa DOC. Administrator, Betty Brown, and Coordinator, Mary Roche, are already busy with projects, such as: victim services in re-entry programming, expanded victim notification services related to out-of-state inmate placement, and program development for workplace conflict. "A huge 'thank you' to Minnesota for sharing their workplace conflict model. We are in the process of adapting their policy and are hoping to have training in place this next year," reports Mary Roche.

This additional position demonstrates Iowa DOC's commitment to its Mission Statement, "we work to protect the public, staff and offenders from further victimization." Both Betty and Mary look forward to collaborating with others at the NAVSPIC conference in Nashville. See you all then!

WEST VIRGINIA

Submitted by Sandi Jaynes

When the West Virginia Division of Corrections Victim Services began in June 2001, I worked with our Commissioner, Jim Rubenstein

to have our facilities do projects for October, Domestic Violence Month and April for National Crime Victim's Rights week. They were to include staff, inmates and the communities. They raised funds and donations of items needed by shelters. We award The Commissioner's "Award of Excellence" Plaque to one of the large facilities and one to a small facility for their outstanding projects. The Corrections Victim Advisory Committee, which is made up of some correctional folks and quite a few from other organizations such as; US Attorney's Office, WV Coalition Against Domestic Violence, Crime Comp Fund, Prosecutor's Institute, WV Sexual Assault Coalition, the FBI Victim Coordinator and others.

After our first year many facilities began to do year long projects and were able to assist many different organizations. Our staff has worked tirelessly to raise awareness in the facilities and in the communities.

The facilities went "above and beyond" in the projects they did for victims this year. I am very proud of their hard work and many victim organizations were assisted at a time they really needed the help. The Corrections Victim Advisory Committee met and selected this year's recipients to be St. Mary's and Charleston Work Release. I am very glad I do not vote because it was a hard decision, as each facility did a wonderful presentation showing what their facility accomplished for victims this year.

The following will allow you to

see what each of them did for their projects. Even though I only ask for projects during Domestic Violence Month and Crime Victims Month, many are now doing year long projects involving staff, inmates and the community. I will only hit a few highlights for each facility because if I tried to list everything in this report, it would be approximately 20 or more pages.

NCC (Medium to maximum):

- Clothing Drive for YWCA'S Women's Boutique
- Hygiene products for the shelter
- Raised \$427.38 and gave to the YWCA Family Violence Prevention Program
- Raised close to \$1,000.00 for The Children's Home, CASA, Upper Ohio Valley Sexual Assault Help Center
- Staff also participated in Victims Day at the Legislature and Operation Reach Out
- Letter from YWCA-FVPP is attached

HWRC: (Minimum Work Release)

- Donated 13 inch color TV to Branches Domestic Violence Shelter
- Participated in Cabell County Victims Rights Day
- Inmates worked on the new Hope House for victims in Huntington

HCC (Medium to maximum):

- Worked with Prosecuting Attorney's Office on the Candle Light Vigil
- Warden was a speaker for the Vigil
- Held Flag Raising
- Inmates put purple ribbons in the drive leading to facility

- Inmates did display based on the Power and Control Wheel
- Staff participated in Operation Reach Out and Victims Day at the Legislature

Denmar (Minimum to medium):

- Raffle a handmade double door oak pie safe donated by Arts & Crafts
- Placed articles in local newspapers to raise awareness
- Raised \$831.00 and presented to Family Refuge Center
- Staff participated in Operation Reach Out

PCC (Minimum Security):

- Held the 4th Public Forum "The Community Responds"
- Staff attended Victim Day at the Legislature and Operation Reach Out
- Inmates designed display boards to raise awareness.
- Clothesline Project and Silent Witness Display was used to raise awareness

BCC (Minimum Work Release):

- Facility is working with the Community to start a "SART" Team (Sexual Assault Response Team)
- Participated in candle light vigil and Take Back the Night on campus of MSU
- Staff participated in Victim's Day at the Legislature and Operation Reach Out

OCC (Minimum to medium):

- Raised \$1,213.13 to purchase rape crisis kits
- Donated 72 rape kits to Sexual Assault Help Center
- Donated t-shirts for the YWCA "Celebrate Youth" Camp
- Participated in Victim's Day at

the Legislature and Operation Reach Out

- Also participated in the Operation Reach Out for the US Attorney Northern District

MCC (Maximum Intake Unit):

- Did a public information campaign at Shepherd University
- Distributed fact sheets and pamphlets to college
- Attended Operation Reach Out
- Participated in a community informational campaign on domestic violence
- Maurice Gil attended the Victim's Rights Ceremony in Washington, D.C.

- Translated the Victim Services Brochure into Spanish

CWRC (Minimum security work release):

- Inmates made Awareness Ribbons and distributed at a local ball field
- Inmates and staff made display board for National Child Abuse Month
- Domestic Violence Candle Light Ceremony, 50 inmates participated
- Each inmate designed their own luminary bag to use at the ceremony
- Inmates have assisted victims with moving
- Have worked on the shelter
- Attended Operation Reach Out and Victims Day at the Legislature
- **ACC** (Youthful offenders age 18-24):
- Held a blood drive for the Red Cross
- Culinary Arts teacher volunteered

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her time for the class to prepare food for those donating

- Received a wish list from the Family Refuge Center and donated two large boxes for the Center
- Did a t-shirt clothesline project which consisted of posters to resemble t-shirts
- Inmate made set of bears and a lap blanket to raffle off
- Made coloring books for children coming to visitation
- Staff attended Operation Reach Out

Lakin (females):

- Culinary Arts students made peanut butter eggs to sell
- Two inmates went to Point Pleasant High School and Mason County Teen Institute to speak on drinking and driving for the Prom Promise
- Inmates drew posters, wrote letters
- Raised \$1,042.52 donated to Contact Rape Crisis Center of Mason County
- Staff attended Operation Reach Out and Victims Day at the Legislature

MOCC (maximum security, males):

- Raised approximately \$9,000.00
- Funded Operation Reach Out Fair for National Crime Victims' Rights Week 2008
- Supplied CAMC Women's and Children Hospital and St. Francis Hospital with hand made stuffed animals and puzzle rocking chairs

- Ruffled a hand made guitar donated by an inmate
- Three inmates from Correctional Industries made three Domestic Violence Awareness Plaques, One Appreciation Plaque and two Geneva Foster Pioneer Plaques
- Partnered with WV Tech in Operation Hope raised \$1,000.00 for them
- \$600 for soap donated by Correctional Industries
- 24 employees participated in Operation Reach Out
- K-9 also participated
- Staff attended Victims Day at the Legislature
- Women's Resource Center also benefited from MOCCw
- MOCC did much more than I have space for in this report

SMCC (medium security):

- 432 inmates participated
- 323 staff participated
- Inmates raised \$958.00
- Attended Operation Reach Out in Southern and Northern US Attorney's Office
- Staff attended Victims Day at the Legislature
- Assisted the following
- Pleasants, Wood and Wetzel County Schools
- WVU at Parkersburg
- Wood County Battered Women's Shelter
- Camden Clark Memorial Hospital SAFE Committee
- WV Special Olympics
- Area Disadvantaged Youth
- Ronald McDonald House

St. Mary's Correctional Center held activities throughout the year and are too numerous to try and list them in this report. Their report is five pages long.

I am very proud of the facilities and the good they accomplished this past year. The community partners made with our facilities praise the WVDOC and the work we are doing for victims. At first they could not believe the DOC did any thing but house inmates, our staff has made a wonderful impression to the communities and their elected officials. It is my pleasure to write this report on behalf of our staff.

The West Virginia Division of Corrections Staff are awesome in the work they do to assist victims whether it is assistance at parole hearings or doing projects. They all believe that "Justice Isn't Served Until Crime Victims Are" and in their own way they are serving the victims in West Virginia.

If you have any questions or concerns, please do not hesitate to contact Sandi Jaynes at sjaynes@mail.wvnet.edu or 304-558-2036 ext 29.
